

Adjustable Due Date Application

**Please enroll me in
Eversource's Adjustable Due Date Program.**

I qualify because:

- I am/my spouse is 62 years or older and rely on Social Security benefits as our only source of income. Proof of age is enclosed. No one else in our household is a wage earner.
- I am/my spouse is blind or permanently disabled and receive SSI benefits. A copy of the SSI awards letter is enclosed.

Name (as shown on your Eversource bill)

Social Security number

Street address

Apt. number

City

State

ZIP

Phone

Eversource account number

Date you receive your Social Security benefit check each month

Signature

Date

By signing above, I attest that this information is accurate and true. I understand that if I do not keep my bill current, I could be removed from Eversource's Adjustable Due Date Program.

Please mail your completed form and enclosures to:

**Adjustable Due Dates
Eversource Billing Services
P. O. Box 11739
Kansas City, MO 64138-0239**

Can't make it to Eversource Connect? You can also pay your bill by cash, check or money order at an authorized walk-in location. All you need is your monthly statement or account number. Missouri locations may charge a small convenience fee but not more than \$1. Unauthorized locations may result in posting delays and fees in excess of \$1. For a complete list of authorized locations, visit eversource.com or call Eversource.

Pay by Phone. You can pay your bill by phone with a debit card, Visa/MasterCard credit card or an electronic check drawn on your bank account. Have your Eversource bill and checkbook handy for the information required to use the system and call **816-471-5275** or **888-471-5275** toll-free.

Manage your account online. To access your account info online, go to eversource.com and click Register in the upper right corner of the home page. Fill out the Account and Security Information and click Submit. Once you've registered, log in to your account in the same location of the home page.

Need help paying your electric bill?

United Way 2-1-1 connects people with agencies that provide a wide range of resources, like financial support, including utility bill and other assistance. Dial **2-1-1** to find local agencies in your area or call toll-free:

Kansas City **866-320-5764**
Kansas..... **888-413-4327**
Missouri **800-427-4626**

We're here to assist you

For more information about Eversource's programs, please visit us online. In addition, our customer service representatives are available **Monday-Friday** (excluding company observed holidays).

Metropolitan Kansas City..... **816-471-5275**
Toll-free **888-471-5275**
Online eversource.com



Adjustable Due Dates
for SSI and Social Security Recipients

Evergy's Adjustable Due Date program allows you to schedule your Evergy payment dates to better correspond with the receipt of your benefits. It can help you make payments on time to avoid late charges and possible service disconnection.

Here's how it works

Social Security checks for all U.S. citizens arrive regularly at one of five different times each month. The timing of your check is based on the program you're enrolled in, when you began receiving benefits and the birth date of the Social Security participant* in your home.

The chart at the top of the next column will help you understand when you receive your Social Security benefits, why you receive them at that time of the month, and the Evergy Adjustable Due Date you may qualify for.

If you qualify, Evergy will adjust your payment due date to about seven days after you receive your Social Security benefits. That will allow you time to mail your payment, pay online or use any of our other convenient payment options to make sure your bill is paid on time.

Who is eligible?

You may be eligible if you or your spouse are:

- **At least 62 years of age**, relies on Social Security as your only source of income and has no other wage earners living in your household, or
- **Blind or permanently disabled** and receiving Supplemental Security Income (SSI).

In addition, your Evergy account must be up-to-date. If your account is currently overdue, call Evergy to make payment arrangements.

DATE YOUR CHECK ARRIVES	REASON	EVERGY ADJUSTABLE DUE DATE
1st of each month	All Supplemental Security Income (SSI) recipients.	About the 8th of each month
3rd of each month	Began receiving benefits before May 1997.	About the 10th of each month
2nd Wednesday each month	Began receiving benefits after April 1997 and the participant's* birth date is between the 1st and the 10th of their birth month.	About the 21st of each month
3rd Wednesday each month	Began receiving benefits after April 1997 and the participant's* birth date is between the 11th and the 20th of their birth month.	About the 28th of each month
4th Wednesday each month	Began receiving benefits after April 1997 and the participant's* birth date is between the 21st and the 31st of their birth month.	About the 7th of the following month

**The Social Security participant is the person in your family upon whose account your benefits are being drawn. If that person is deceased and you are receiving spousal benefits, the timing for your benefits check is still based on that participant's birth date.*

Enrolling is easy

Complete the application on the back of this brochure and return it to Evergy along with the following:

- **Proof of age.** This can be a copy of a driver's license or a birth certificate.
- **A copy of your SSI award letter.** If either you or your spouse is permanently disabled and receiving Supplemental Security Income (SSI), please enclose a copy of your original SSI award letter from the Social Security Administration as proof of entitlement or disability.

For help completing your application or for any questions about the program, please call us at **816-471-5275** or **888-471-5275** (toll-free). Additional information is also available at evergy.com.

Billing and payment options

Budget Billing. Manage your budget with consistent monthly payments. Budget Billing averages the last 12 bills at the time you enroll, giving you a fixed monthly payment. Each month, your bill will remain the same amount unless your electric usage varies by more or less than 10%. If your usage is above or below the 10% of the actual amount, the budget

readjusts slightly to bring the yearly average to a more accurate monthly budgetary amount. Call **816-471-5275** or **888-471-5275 toll-free** to see if you qualify.

Pay Online. Access all of your account information any time you want it, and pay your bill using a bank withdrawal, debit or Visa/MasterCard credit card. See the Manage Your Account online section in this brochure for how to enroll.

Pay by Text. Log in and register to receive reminders, make payments and receive payment confirmations—all from your mobile phone. Register for account access at evergy.com, and look for Text Options under the Preferences tab.

Pay by Mail. When you receive your monthly bill, mail the statement and your payment back in the return envelope. Allow up to one week for delivery and posting to your account to avoid late charges.

Pay in Person. Visit us at **Evergy Connect (Martin Luther King Blvd.)** to pay your monthly bill or for in-person account support and assistance. Also, learn about energy-saving ideas, products and services for your home or business. Visit evergy.com/connect for hours and directions.