

## Terms and Conditions for managing your account using SMS text messaging

*Terms Revised: September 5, 2019*

If you decide to manage your account using SMS text messaging (the “Service”), the following text messaging terms and conditions apply. In addition, the terms and conditions which can be found through our Website are incorporated herein by reference and collectively comprise the “Terms and Conditions”. By using the Service, you agree to be bound by all of the Terms and Conditions. If you do not wish to be bound by these terms and conditions, you may not access or use the Service. Evergy, Inc. and its affiliated companies (collectively “Evergy”) may modify these Terms and Conditions at any time without notice and such modifications shall be deemed effective immediately upon posting of the modified terms. Evergy may also discontinue the Service at any time without notice.

You agree that Evergy may send messages through your communications service provider in order to deliver them to you and that your communications service provider is acting as your agent in this capacity. You agree to provide a valid mobile phone number capable of receiving text messages.

The Service is provided for your convenience and does not replace your monthly account statement(s), which are the official record of your accounts. You understand and agree that the Service may not be encrypted and may include information about you, such as your account activity or the status of your account(s). Messages may be delayed or impacted by factors pertaining to your communications service provider or other parties. Evergy will not be liable for any disclosure of account information to third parties, non-delivery, delayed delivery or mishandling of, or inaccurate content in, the messages sent through the Service.

There are no additional fees charged by Evergy for using SMS text messaging. However, you are responsible for any and all charges associated with text messaging imposed by your communications service provider. Messaging and data rates may apply. In addition, if you pay your bill electronically through your financial institution, you may incur charges from your financial institution in order to make electronic payments. Such charges are solely your responsibility. If you do arrange for electronic payment through another company or financial institution, you will be subject to those companies' terms and conditions and you agree that Evergy will not be responsible or liable for any loss or damage caused or created by those companies.

**You can stop receiving the text message Service from Evergy** by canceling your registration in the Service.