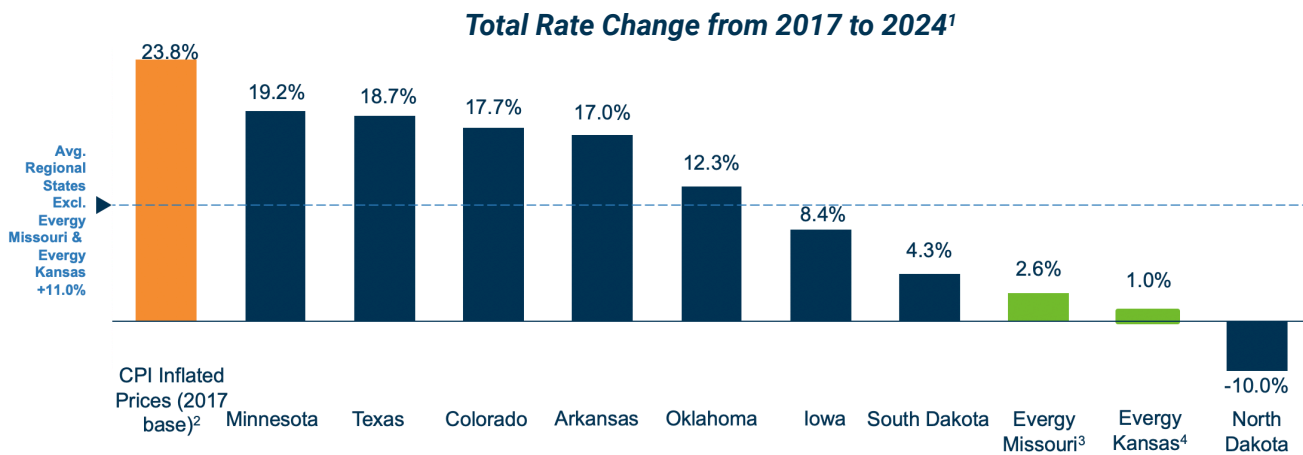


# 2024 Missouri West Rate Case Overview

Evergy has added generation resources and invested in grid resiliency for customers in the Evergy Missouri West service area. In February, we started the process to ask the commission to increase base rates by about \$104 million or 13.42% for recovery of these costs and others related to providing service to customers. Operational efficiencies helped reduce our request by about \$24 million.

While prices among peer utilities in our region have increased about 11% over the past six years, Evergy's total Missouri prices have increased about 2.5%. This is during a period of 24% inflation. Evergy Missouri West rates remain below the regional and national average.

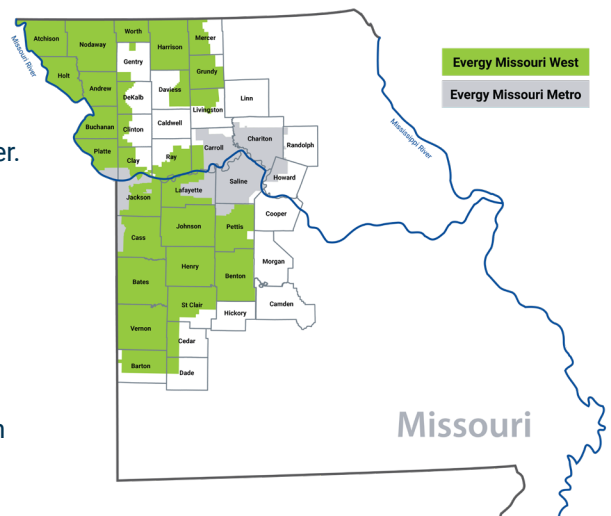


Evergy's request includes the recovery of investments related to two natural gas plants to help ensure Evergy Missouri West has sufficient generation for customers and to reduce exposure to price volatility for electricity purchased from the market. Evergy also has invested the local power grid to improve reliability and resiliency.

The Missouri Public Service Commission recently approved Evergy's request to purchase 148 megawatts (or 22.2% interest) of Dogwood Energy Center, a 668 MW natural gas plant in Pleasant Hill, Mo., as a cost-effective resource to serve customers. This provides needed additional capacity and energy resources to meet growing customer demand for energy and reduce reliance on market-priced purchased power.

Crossroads Energy Center, a 300 MW natural gas plant in Clarksdale, Miss., serves customers in Evergy Missouri West today. Evergy is asking to recover the transmission costs associated with the plant as it is a necessary resource. Without approval to recover these costs, the benefits of this capacity will be lost in 2029, requiring the company to find alternative and potentially more expensive ways to provide 300 megawatts of generation capacity. In past studies, Crossroads has been identified as the most cost-efficient way to meet capacity requirements for Evergy Missouri West customers.

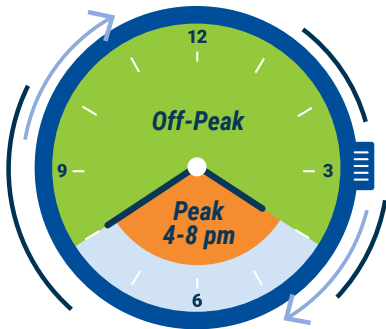
## Evergy Missouri Service Territory



1) Regional state data is sourced from EIA and is comprised of revenues and sales for all sectors, with 2024 data uses rolling twelve-month average of total revenues and sales ending March 2024. EIA data is preliminary that is subject to change, with 2023 data to be finalized in October 2024. 2) Source: US Bureau of Labor Statistics for historic CPI-U and uses rolling twelve-month average ending March 2024. 3) The corresponding change in total rates for Evergy MO Metro and Evergy MO West were -2.1% and 8.5%, respectively. 4) Evergy pro forma data uses rolling twelve-month average of total revenues and sales ending March 2023 and includes adjustments for the annualized impacts of: ACA/RECA (implemented April 1, 2023). TDC (implemented May 1, 2023); Kansas Income Tax reductions; and Property Tax Surcharge update; outcomes of rate case settlement in docket 23-EKCE-775-RTS. Evergy data is sourced from FERC Form 1 pg. 304 and general ledger and inclusive of customer bill credits. The corresponding change in total rates for Evergy KS Central and Evergy KS Metro were 4.9% and -9.5%, respectively

# Beat the Heat with Our Tips & Tools

Stay cool and save more this summer



Energy has the tips and tools to help you manage your home's energy usage and **avoid peak hours of 4-8 pm this summer.**

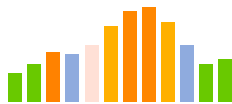
You may have noticed that during the summer months, energy usage and costs tend to increase due to higher demand. By understanding when and how you're using energy, you can help lower your overall energy bills.

## Quick Summer Savings Tips:

- Shift large energy usage away from 4-8 pm
- Program your thermostat to pre-cool your home
- Run your dishwasher and dryer during off-peak hours
- Keep blinds and curtains closed during summer days
- Seal leaks and insulate your home
- Track when you're using energy with our online tools

## Four Easy Tools to Help You Manage & Shift Your Usage

Use our online **Energy Analyzer tools**, within your My Account, to see when you're using the most energy, by hour of day, week, or month.



### 1. Usage and Cost Trends

View your usage down to the hour or compare month over month



### 3. Compare My Bill

Compare your bill to last month or last year. Plus, get a breakdown on why your bill may have changed



### 2. Analyze My Usage

View your energy use breakdown by appliance  
*(Note: for best experience, complete the survey to view.)*



### 4. Compare My Rate

Compare your rate options and see which rate plan is the best for you based on your past usage history

## Community Support

**\$6.7 million** in annual support to hundreds of agencies throughout Evergy's Kansas and Missouri service areas. Evergy's community support donations are not included in customer rates.

- More than **\$5 million** going toward vulnerable communities and historically underserved populations, job growth, expansion and retention.



### Give Back

**Evergy employees give back to the communities they serve**

- More than **18,500** employee volunteer hours in 2023
- **\$645,000** in employee donations to non-profit agencies through Evergy's employee giving campaign



### Support

**Evergy provides guidance and resources for customers who need help**

- Worked face to face with more than **68,000** customers and secured more than **\$42 million** in payment assistance in 2023

## Evergy invests in economic development initiatives to build Kansas and Missouri communities.

- Named a **Top U.S. Utility** in Economic Development for Site Selection Magazine's 2023 Top Utilities
- **\$1 billion** in new capital investment from 12 projects
- More than **3,500** new jobs



### Community-based

## Environmental Leadership

In 2023 Evergy dedicated more than **\$700,000** in community contributions toward sustainability and conservation efforts, nature-based carbon sequestration and heat island mitigation. The Green Team conducted **50** projects dedicating **more than 2,000** hours in volunteerism. They collected **140** tires and tons of trash from regional waterways, and planted more than **525** trees.

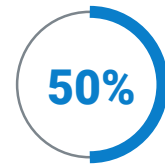
### Sustainability

- Evergy's responsible energy transition focuses on moving toward more sustainable sources of energy while keeping multiple types of power generating plants to ensure reliable service to customers
- Evergy plans to add more than 3,300 MW of renewable power and retire over 1,900 MW of coal through 2035.



**125 Million**

**Surpassed 125 million MWh of wind energy generation**



**About half**

**of power delivered to customers comes from carbon free sources**



### What if I need help with my Evergy bill?

Evergy has customer service specialists on site to offer account assistance at the hearing. You may also contact our call center 7 a.m. to 5 p.m. M-F at **888-471-5275**.

In addition to the resources that Evergy can help customers identify, customers can call **2-1-1** for a list of local agencies that may be able to provide assistance.

### Evergy Connect

Evergy's customer walk-in center provides customized account support, utility assistance information, and energy efficiency tips. Virtual appointments are also available.

#### *Kansas City Connect*

**1710 Paseo Blvd., Kansas City, Missouri 64108**

Walk-in Hours: Monday - Friday, 9 am – 4 pm

Virtual Appts: Monday – Friday, 9 am – 4 pm

**816-414-4500** | [evergyconnect@evergy.com](mailto:evergyconnect@evergy.com)

## Energy Tips

Take control of your energy saving. Start by looking through your options and our tips at [evergy.com/energytips](https://www.evergy.com/energytips).

## Additional Resources

You can access your account and billing information anytime at [evergy.com](https://www.evergy.com).

Financial help: [evergy.com/financialhelp](https://www.evergy.com/financialhelp)

Discounts: [evergy.com/discounts](https://www.evergy.com/discounts)

Energy Saving Tools: [evergy.com/tools](https://www.evergy.com/tools)

Customer Programs: [evergy.com/programs](https://www.evergy.com/programs)

## Questions?

Email [regulatory.affairs@evergy.com](mailto:regulatory.affairs@evergy.com)

