

## Additional Ways to Provide Comments and Feedback

If you are unable to attend a public hearing, or if you would like to make written comments or receive additional information, you may contact the PSC directly at:

### Missouri Public Service Commission

P.O. Box 360  
Jefferson City, Missouri 65102  
Telephone: 800-392-4211  
Email: [pscinfo@psc.mo.gov](mailto:pscinfo@psc.mo.gov)

In addition, you may also provide comments or request additional information from the OPC, a state agency tasked with representing the interests of the public in proceedings before the PSC, by contacting the OPC directly at:

### Office of the Public Counsel

P.O. Box 2230  
Jefferson City, Missouri 65102  
Telephone: 866-922-2959 (toll free)  
or 573-751-4857  
Email: [opcservice@opc.mo.gov](mailto:opcservice@opc.mo.gov)

Comments may also be submitted electronically using the PSC's Electronic Filing Information System ("EFIS") at [https://psc.mo.gov/General/Submit\\_Comments](https://psc.mo.gov/General/Submit_Comments). From this webpage, click on "Submit comments" under the heading "Submit Comments in Writing." When submitting comments please reference File No. ER-2024-0189.

All documents filed as part of the rate review can be found on the PSC's EFIS at [psc.mo.gov/general/efis](https://psc.mo.gov/general/efis), click on "Docket Sheet" under the heading "EFIS Shortcuts," and enter Case No. ER-2024-0189.



## Important Notice

Evergy Missouri West ("Evergy") has filed a rate increase request with the Missouri Public Service Commission ("PSC"). The requested increase would total approximately \$109 million for an approximate increase of 13.99% in the territory served as Evergy Missouri West. This includes an increase in fuel costs of \$4.7 million.

For the average residential customer, the proposed increase would be approximately 17% or \$17.52 per month. Of this increase, approximately 0.57% is for changes in fuel costs.

Evergy has also asked the PSC to continue the Fuel Adjustment Clause ("FAC"). The FAC allows Evergy to adjust customers' bills two times per year based on the varying cost of fuel and power purchased in the current volatile market. The FAC adjustment is applied to customers' bills based on the customer's usage.

Any increase or decrease in fuel costs is reflected in the FAC. This means the customer bill is based on more current fuel costs.

## Local Public Hearing Information

The PSC is holding public hearings where customers can ask questions and testify about Evergy's rate request. Customers are encouraged to participate in the hearings.

Each hearing is divided into two parts. In the first part, you may ask questions of Evergy, the Missouri Office of the Public Counsel (“OPC”), and the PSC Staff. The PSC Commissioners and the regulatory law judge will not attend the informal question and answer session. Your questions and the answers provided will not be part of the evidence the PSC reviews. In the second part, PSC Commissioners and a regulatory law judge will be present, and you may testify as part of the official record of the case.

*Public hearings will be held in person and virtually according to the following schedule:*

Date/Time	Location/Access Information
July 29, 2024 6:00 p.m.	<b>St. Joseph City Hall – Council Chambers</b> 1100 Frederick Ave. St. Joseph, MO
July 30, 2024 6:00 p.m.	<b>Lee’s Summit North High School—Performing Arts Center</b> 901 NE Douglas Lee’s Summit, MO
July 31, 2024 6:00 p.m.	<b>Sedalia City Hall – Council Chambers</b> 200 S. Osage Ave. Sedalia, MO
August 1, 2024 12:00 p.m.	Phone number: <b>855-718-6621</b> ; WebEx Access Code: <b>2631 343 1287</b> ; Password: <b>0189</b>
August 1, 2024 6:00 p.m.	Phone number: <b>855-718-6621</b> ; WebEx Access Code: <b>2632 648 7092</b> ; Password: <b>0189</b>

Anyone is welcome to attend the in-person local public hearings at the addresses and times listed above.

To attend a virtual local public hearing by telephone, at the time of the hearing call toll-free, listen to the prompt and enter the corresponding meeting number listed above followed by # (pound/hashtag symbol). If prompted for a password, enter the corresponding password listed above. To attend a virtual local public hearing by WebEx video (internet), visit the website [www.webex.com](http://www.webex.com). You can also download the Cisco WebEx meetings application on your mobile device, laptop, desktop, or tablet prior to the hearing and join the meeting at the hearing time by entering the corresponding meeting number and password listed above.

To facilitate an orderly presentation that can be preserved for the record, members of the public who wish to participate in the WebEx question-and-answer session or make comment to the Commission during a WebEx hearing should register by calling 1-800-392-4211 by 5:00 p.m. the day before the hearing.

Any individuals needing special accommodations to participate in the hearings should contact the PSC at least ten days prior to the hearing at one of the following numbers: Consumer Services Hotline 1-800-392-4211 or TDD Hotline 1-800-829-7541.

